



WESTMINSTER SCHOOL

Lead Endpoint Engineer – person specification

	Criteria	Essential	Desirable
Qualifications/Professional Development	Formal education to NVQ Level 4/5 or equivalent	Yes	
	Evidence of ongoing professional development in Modern Workplace, endpoint management or cloud technologies		Yes
	Degree (or equivalent) in IT, Computer Science or a related discipline		Yes
	Relevant certifications (e.g. Microsoft, Jamf, security or endpoint management)		Yes
Knowledge/Experience	Strong hands-on experience with Microsoft 365, endpoint management and device technologies	Yes	
	Experience managing devices using Microsoft Intune	Yes	
	Experience managing Apple devices using Jamf and Apple School Manager	Yes	
	Experience contributing to the planning and delivery of technical projects	Yes	
	Experience supporting Windows and iPadOS environments	Yes	
	Application packaging and deployment experience	Yes	
	Strong troubleshooting skills across endpoint and device environments	Yes	
	Experience maintaining clear technical and process documentation	Yes	
	Experience working in an education or similarly regulated environment		Yes
	Knowledge of safeguarding	Yes	

	An understanding of, and commitment to, the School's Equal Opportunities policies and a willingness to promote equality of opportunity in all aspects of their work	Yes	
Skills and abilities	Ability to explain technical issues clearly to non-technical users	Yes	
	Ability to take technical ownership of endpoint services and drive continuous improvement	Yes	
	Ability to provide technical guidance and support to colleagues	Yes	
	Professional, collaborative and service-focused approach	Yes	
	Ability to work independently while contributing as part of a wider team	Yes	
	High level of integrity, discretion and sound judgement	Yes	
	Excellent communication skills, both written and verbal	Yes	